

Break Out Session 1: 5G era in Finland

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Telenor Capital Markets Day, 3 March 2020 in Oslo

telenor group

DNA's net sales and EBITDA reach record levels in 2019, driven by strong mobile service revenue

| EUR 942,1 million +3.3% | Net sales | 2,822,000 -55,000 | Mobile communications subscriptions Postpaid subscriptions +37,000 |
|--------------------------------|------------------------------|-------------------------------|--|
| EUR 309.9 million +8.8% | Comparable EBITDA | EUR 486.4 million +7.0% | Mobile service revenue |
| EUR 169.6 million +12.2% | Operative free cash flow | 16.2% | Mobile CHURN for postpaid subscriptions |
| EUR 559.1 million 1.83 | Net debt Net debt/ EBITDA | 1,205,000 +94,000 | Fixed broadband and cable TV subscriptions |

Notes Compared to FY 2018. CHURN = Customer turnover rate





DNA & 5G era

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Mobile traffic will increase and the most cost efficient option to handle the growth is 5G

Rapid increase of video based professional and UGC content, higher video quality (SD \rightarrow HD \rightarrow 4K – 360 VR/AR)

Corporate IT infrastructure and software are increasingly moving to the cloud, which increases broadband traffic

Responsiveness of cloud based services and novel AR based services increasingly critical \rightarrow low latency becoming increasingly important

Finnish customers expect very high network quality

The unlimited pricing model has been prevalent in the market for years, and will require to remain so DNA has already today the highest mobile usage per capita in the world



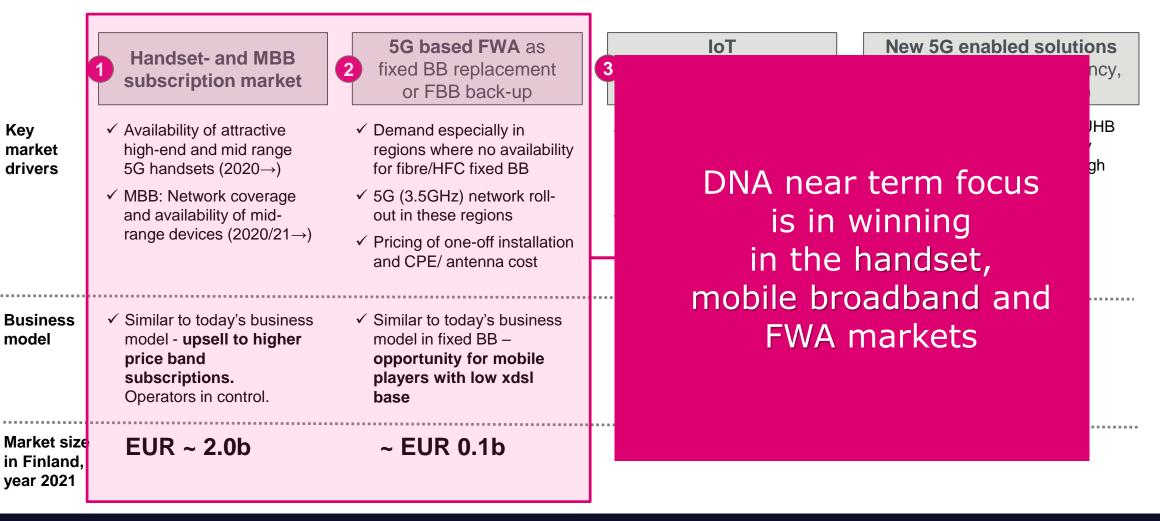
5G requires to maintain high mobile network quality

- DNA's modern 4G network forms a cost efficient ground to build to, including joint network with Telia.
- 5G does not replace 4G in a while, but complement it in stages.





5G will be split into four different sub markets





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DNA'S PUBLIC OFFERING AT 5G LAUNCH We have a strong uplift opportunity

| SUBSCRIPTION | DATA | SPEED, Mbit/s | EU data, Gt/month | Voice & SMS | PRICE, EUR | ROLE | |
|---|------|------------------|----------------------|----------------|------------------|--|--------|
| DNA Rajaton 5G 1000M (unlimited voice & sms) | Ø | 1 000 | 20 | Ø | 49.90 | Super Premium 5G | |
| DNA Rajaton 5G 400M (unlimited) | ∞ | 400 | 20 | Ø | 32.90 (36.90) | Mainstream 5G | +4 EUR |
| DNA Nopea 4G Rajaton Plus (unlimited) | × | 150 | 10 | Ø | 28.90 (34.90) | Most popular subscription | Uplift |
| DNA Nopea 4G Jämpti | × | 100 | 10 | EUR 0.07 | 25.90 (26,90) | I don't want to pay for voice, but I want fast data | |
| DNA Rajaton 4G 10M (unlimited) | × | 10 | 10 | Ø | 24.90 (26.90) | Young children & price- sensitive mainstream | |
| DNA Rajaton (unlimited) | Ø | 1 | 10 | Ø | 22.90 (24.90) | Subscription for chatty, | |
| DNA Jämpti | × | 1 | 5 | EUR 0.07 | 9.90 (12.90) | Children's first SIM, price sensitive customers | |
| DNA Jämpti Puhe | - | - | - | EUR 0.07 | 7.90 | Any SIM will do for me | |









DNA Home 5G – Good opportunity to upsell and cross-sell

DNA Home 5G

Turnkey Installation

400M /min100M EUR 39.90 /month /24months

1,000M /min**100M EUR 44.90** /month /24months

EUR 495 or EUR 13.75 /month /36 months (100% home tax deductible!)

Turnkey installation service includes: installation of the outdoor unit, set up of the WiFi network and connecting the most critical devices to the home network. 5G outdoor unit and SIM card are property of DNA.

Upgrade your service with only + EUR 5 /month

