

# **TELENOR TOWARDS 2020**

TELENOR GROUP - DNB NORDIC TMT CONFERENCE 2017 Sigve Brekke, CEO

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# **TELENOR IS COMING FROM A STRONG POSITION**



- A diversified portfolio with strong market positions in Europe and Asia
- Strong operations based on quality networks and mass-market distribution capabilities
- Majority ownership enabling strong governance and global scale benefits





# AN INCREASINGLY GLOBAL AND DIGITAL WORLD REPRESENTS NEW OPPORTUNITIES





## **KEY DRIVERS FOR VALUE CREATION TOWARDS 2020**





# HIGHLIGHTS SECOND QUARTER 2017

### **OPERATIONAL HIGHLIGHTS**

- Improved revenue growth and all-time-high EBITDA
- Solid performance in core operations, with EBITDA margin expansion in all business units
- Executing on cost and simplification agenda
- Launching a 2% share buyback programme

### **KEY FINANCIALS**

- Revenues of NOK 31.5 bn (+2%)
- Opex reductions of NOK 0.6 bn (-5%)
- EBITDA of NOK 12.7 bn (+13%)
- Free cash flow of NOK 9.9 bn

# **CREATING A LEANER TELENOR: IMPROVING COST EFFICIENCY**

- Adapting to changes in customer behaviour, new digital players and technology opportunities
- Cost programmes and initiatives confirmed
- Cost reductions ahead of plan, now aiming for NOK 1 bn opex reductions in 2017
- Ambition of 1-3% net opex reduction per year for 2018-2020 maintained



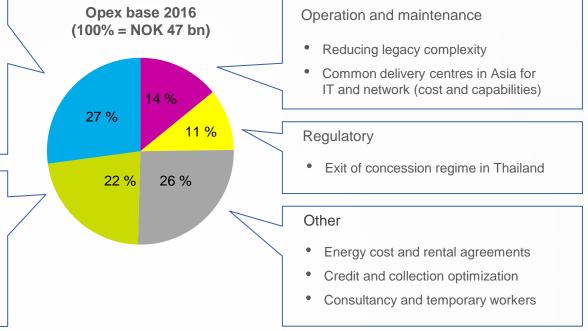
# AIMING FOR SAVINGS WITHIN ALL FUNCTIONAL COST AREAS TOWARDS 2020

Salaries and personnel

- More than 25% cost reduction in HQ support functions in 2018, full effect in 2019
- Simplification and right-sizing across the Group
- Significant increase in digital customer care towards 2020

Sales and marketing

- 20% reduction in marcom cost by 2020
- Reduce commissions through increased share of digital transactions
- Benchmark and leverage best practises within Group



# **CREATING A LEANER TELENOR: THE SIMPLIFICATION CONTINUES**

### Q1 2017

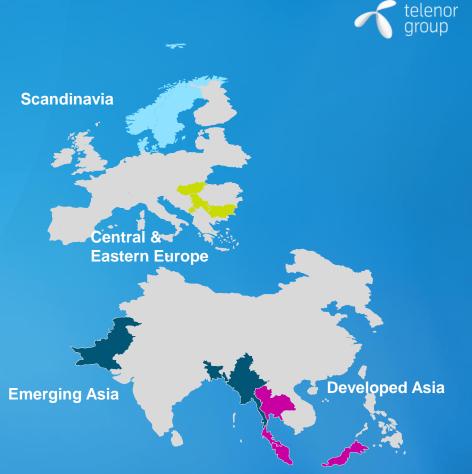
- Cluster organization launched in January
- India exit announced in February
- Disposal of internet portal Startsiden

### Q2 2017

- Further sell-down in VEON in April
- Monetizing and focusing online classifieds portfolio

### Q3 2017

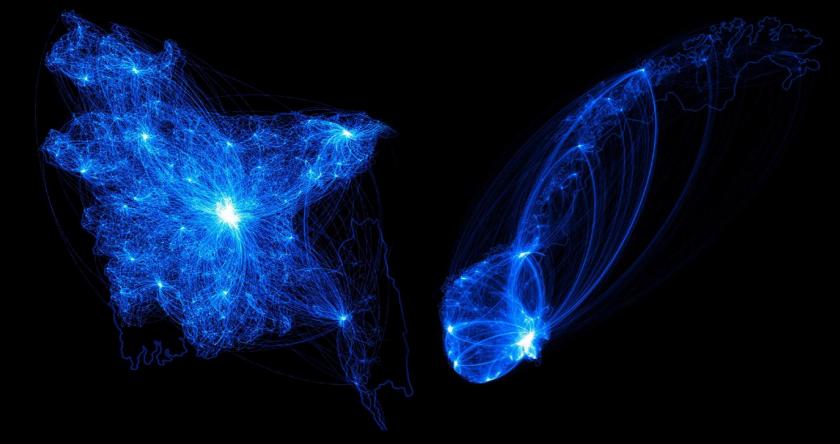
Divested financial services in Serbia



# SOLID BALANCE SHEET AND GROWING DIVIDENDS



Solid balance sheet	Net debt/EBITDA below 2.0x	Net/debt / EBITDA				2.0x
		1.0	1.1	1.2	1.2	1.2
		2012	2013	2014	2015	2016
Competitive shareholder remuneration	Aiming for year-on-year growth in	Dividend per share (NOK)				
	ordinary DPS	6.00	7.00	7.30	7.50	7.80
	Buybacks and special dividends to be considered as supplement to the ordinary dividend on a case by case basis	2012	2013	2014	2015	2016



Telenor Research: Measuring how nations move One day of travel in Bangladesh and Norway, measured by data from cell towers



## **KEY DRIVERS FOR VALUE CREATION TOWARDS 2020**



